

## Theatre Memphis

### Season Ticket Member Reservations Instructions

Theatre Memphis is offering an alternate way for season ticket holders to reserve show tickets.

Starting with the 2023-2024 season, members will be able to reserve tickets online.

Please see instructions below.

If you have any questions about this process, please contact the Box Office at 901.682.8323.

***Please Note: Reserving your tickets online will incur a \$1.00 per ticket exchange fee.***

*Members will still be able to reserve tickets by phone or in person with the Box Office for no additional fees.*

**My Tickets Website - [https://mpv.tickets.com/?orgid=51770&agency=THMM\\_MYTIXX](https://mpv.tickets.com/?orgid=51770&agency=THMM_MYTIXX)**

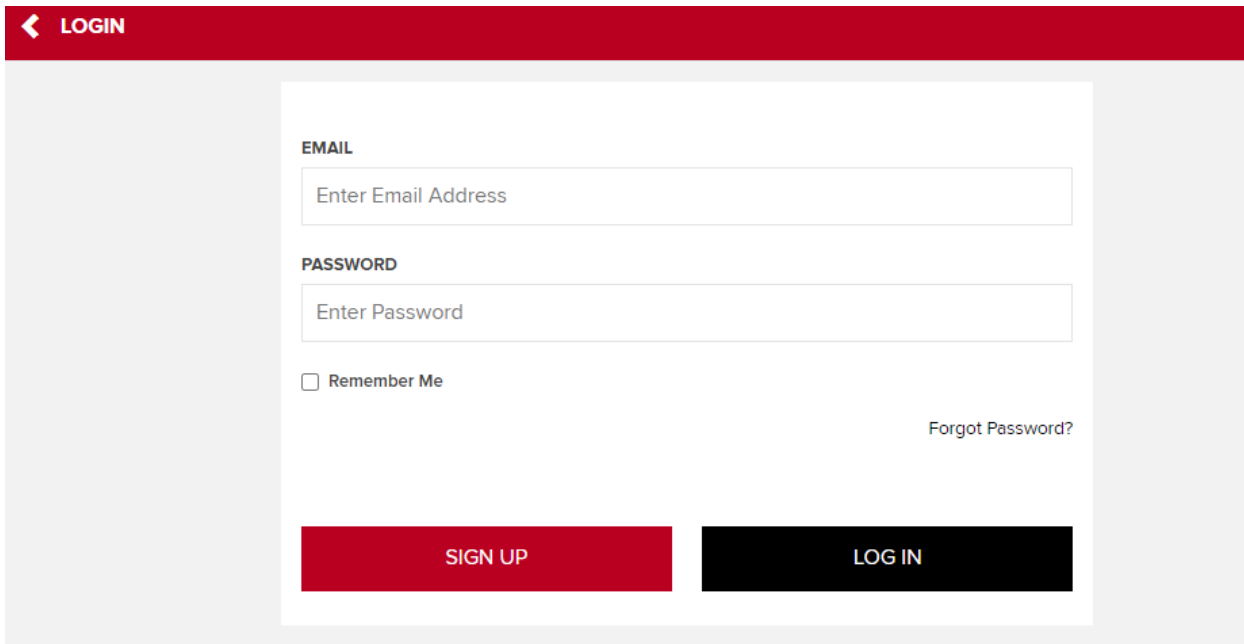
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❖ If you have an online My Tickets account enter your Email and Password or click Forgot Password.

***\*NOTE if you do not have an account the forgot password feature WILL NOT WORK.***

❖ If you DO NOT have an online My Tickets account, click SIGN UP.

***\*NOTE emails between the Theatre Memphis Box Office and the Online My Tickets account NEED to match.***

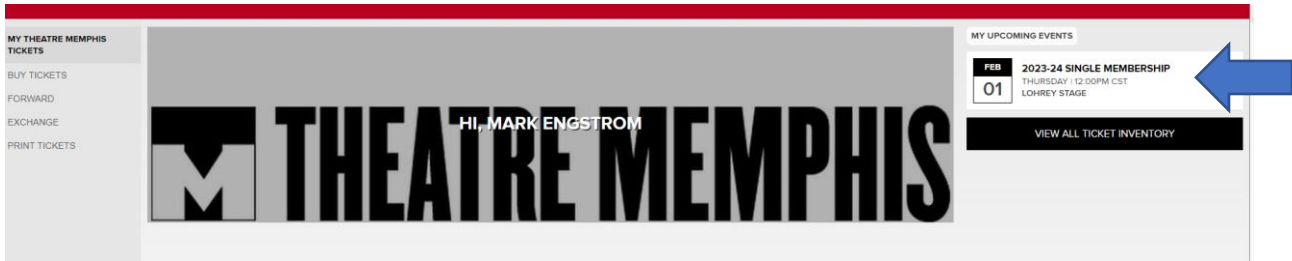


The screenshot shows a login page with a red header bar containing a back arrow and the word "LOGIN". Below the header is a white login form with the following elements:

- EMAIL**: A text input field with the placeholder "Enter Email Address".
- PASSWORD**: A text input field with the placeholder "Enter Password".
- Remember Me
- Forgot Password?
- SIGN UP**: A red button.
- LOG IN**: A black button.

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- ❖ Once logged in you should see your Membership on the Right. If you do not, please contact the Theatre Memphis Box Office (901.682.8323).



- ❖ To pick your seats for a show click on the EXCHANGE tab on the left.



❖ Click **VIEW ALL TICKET INVENTORY** at the bottom to view your Membership.


**ALL** ▾

Select an event from the list below that contains Exchange eligible tickets. Select the "View All Ticket Inventory" button to view all events.

You have no events for the selected month

**VIEW ALL TICKET INVENTORY** ←

❖ Click on your Membership.

**FEBRUARY** ▾ 

Select an event from the list below that contains Exchange eligible tickets. Select the "View All Ticket Inventory" button to view all events.

**2023-24 SINGLE MEMBERSHIP** ←  
THU, FEB 1, 2024 12:00PM CST  
LOHREY STAGE

**7 Seats**

❖ Click EXCHANGE at the bottom.

◀ EVENT DETAILS

2023-24 SINGLE MEMBERSHIP  
THU, FEB 1, 2024 12:00PM CST  
LOHREY STAGE

7 Seats

SECTION TICKETS	ROW TICKETS	SEAT TICKETS
SECTION TICKETS	ROW TICKETS	SEAT TICKETS
SECTION TICKETS	ROW TICKETS	SEAT TICKETS
SECTION TICKETS	ROW TICKETS	SEAT TICKETS
SECTION TICKETS	ROW TICKETS	SEAT TICKETS
SECTION TICKETS	ROW TICKETS	SEAT TICKETS
SECTION TICKETS	ROW TICKETS	SEAT TICKETS
SECTION TICKETS	ROW TICKETS	SEAT TICKETS

EXCHANGE 

❖ Select the number of tickets you want to redeem/exchange and click **CONTINUE**.

← **SELECT TICKETS TO EXCHANGE**

**2023-24 SINGLE MEMBERSHIP**  
THU, FEB 1, 2024 12:00PM CST  
LOHREY STAGE

Only tickets in the same grouping can be selected for one exchange action.

2023-24 SINGLE MEMBERSHIP - ORDER #35280470

<input type="checkbox"/>	SECTION	TICKETS	ROW	TICKETS	SEAT	TICKETS
<input checked="" type="checkbox"/>						
<input checked="" type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						

CONTINUE

- ❖ Click **FIND ELIGIBLE EVENTS** at the bottom which will bring up a list of all Theatre Memphis shows currently available. Select the event you would like to attend.

Continue to the next step to view the events that are eligible in exchange for the tickets you've selected to return. If the event you desire is not listed, it may be due to a lack of available seating or is not an equivalent option for the tickets ...  
[More Info](#)

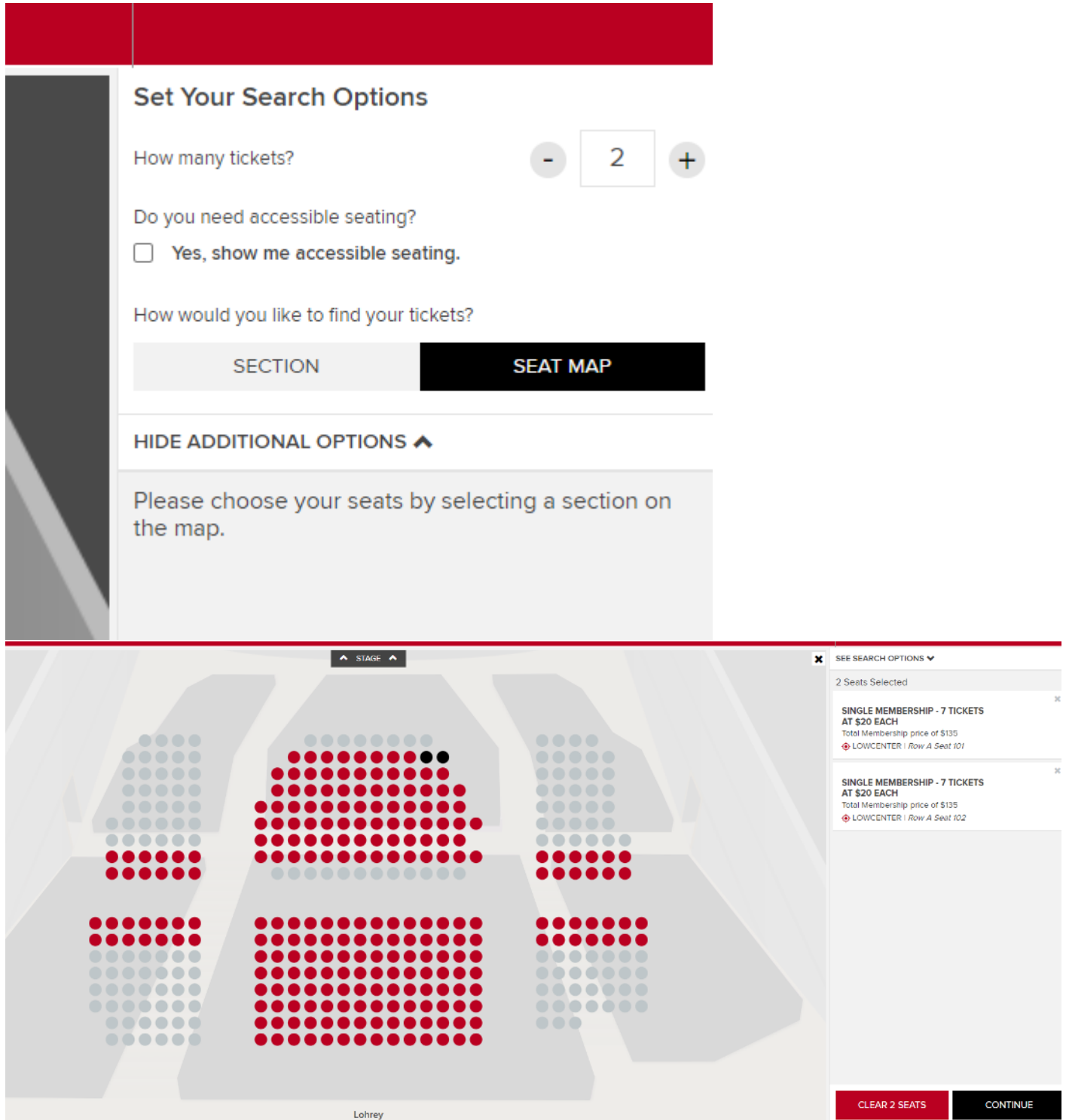
FIND ELIGIBLE EVENTS

## EVENTS

28 RESULTS

- |                         |  |
|-------------------------|--|
| <b>AUG</b><br><b>18</b> | <b>SISTER ACT</b><br>FRIDAY   7:30PM CDT<br>LOHREY STAGE   |
| <b>AUG</b><br><b>19</b> | <b>SISTER ACT</b><br>SATURDAY   7:30PM CDT<br>LOHREY STAGE |
| <b>AUG</b><br><b>20</b> | <b>SISTER ACT</b><br>SUNDAY   2:00PM CDT<br>LOHREY STAGE   |
| <b>AUG</b><br><b>24</b> | <b>SISTER ACT</b><br>THURSDAY   7:30PM CDT<br>LOHREY STAGE |
| <b>AUG</b><br><b>25</b> | <b>SISTER ACT</b><br>FRIDAY   7:30PM CDT<br>LOHREY STAGE   |
| <b>AUG</b><br><b>26</b> | <b>SISTER ACT</b><br>SATURDAY   7:30PM CDT<br>LOHREY STAGE |

- ❖ To pick your seats click on SEAT MAP followed by the section you would like to sit in. Select the SAME number of seats you selected previously and click CONTINUE.



**Set Your Search Options**

How many tickets?  - +

Do you need accessible seating?  
 Yes, show me accessible seating.

How would you like to find your tickets?

**SECTION** **SEAT MAP**

**HIDE ADDITIONAL OPTIONS** ▲

Please choose your seats by selecting a section on the map.

STAGE

SEE SEARCH OPTIONS ▼

2 Seats Selected

SINGLE MEMBERSHIP - 7 TICKETS AT \$20 EACH  
Total Membership price of \$135  
LOWCENTER | Row A Seat 101

SINGLE MEMBERSHIP - 7 TICKETS AT \$20 EACH  
Total Membership price of \$135  
LOWCENTER | Row A Seat 102

**CLEAR 2 SEATS** **CONTINUE**

Lohrey

❖ **Review your order and add a credit card for the \$1.00 Online Exchange Fee. Click PLACE ORDER to complete your order. Your tickets will be held at the Theatre Memphis Will Call.**



**2023-24 SINGLE MEMBERSHIP**  
 THU, FEB 1, 2024 12:00PM CST  
 Lohrey Stage

**TICKET DETAILS**

**2 × SINGLE MEMBERSHIP - 7 TICKETS AT \$20 EACH AT \$0.00**

Section	TICKETS
Price	-\$0.00




**SISTER ACT**  
 FRI, AUG 18, 2023 7:30PM CDT  
 Lohrey Stage

[EDIT](#) 

**TICKET DETAILS**

**2 × SINGLE MEMBERSHIP - 7 TICKETS AT \$20 EACH AT \$0.00**

Section	LOWCENTER
Row	A
Seats	101, 102
Price	\$0.00

**PAYMENT METHOD** [CHANGE CARD](#) 

YOU HAVE NO CARDS ON FILE

[+ ADD NEW PAYMENT METHOD](#)

<b>TOTAL AMOUNT DUE</b>	
Sale Amount:	\$0.00
Return Amount:	-\$0.00
Difference:	\$0.00
Exchange Fee:	\$2.00
<hr/>	
Total Amount Due:	\$2.00

By selecting the Place Order button I agree to purchase the tickets selected, to accept any restrictions noted, and understand that I am responsible for any payment needed to complete the purchase. All sales are final. There are no refunds or exchanges.

PLACE ORDER