

Theatre Memphis
Season Ticket Member Reservations Instructions

Theatre Memphis is offering an alternate way for season ticket holders to reserve show tickets.

Members are now able to reserve tickets online.

Please see instructions below.

If you have any questions about this process, please contact the Box Office at 901.682.8323.

Please Note: Reserving your tickets online will incur a \$1.00 per ticket exchange fee.

Members will still be able to reserve tickets by phone or in person with the Box Office for no additional fees.

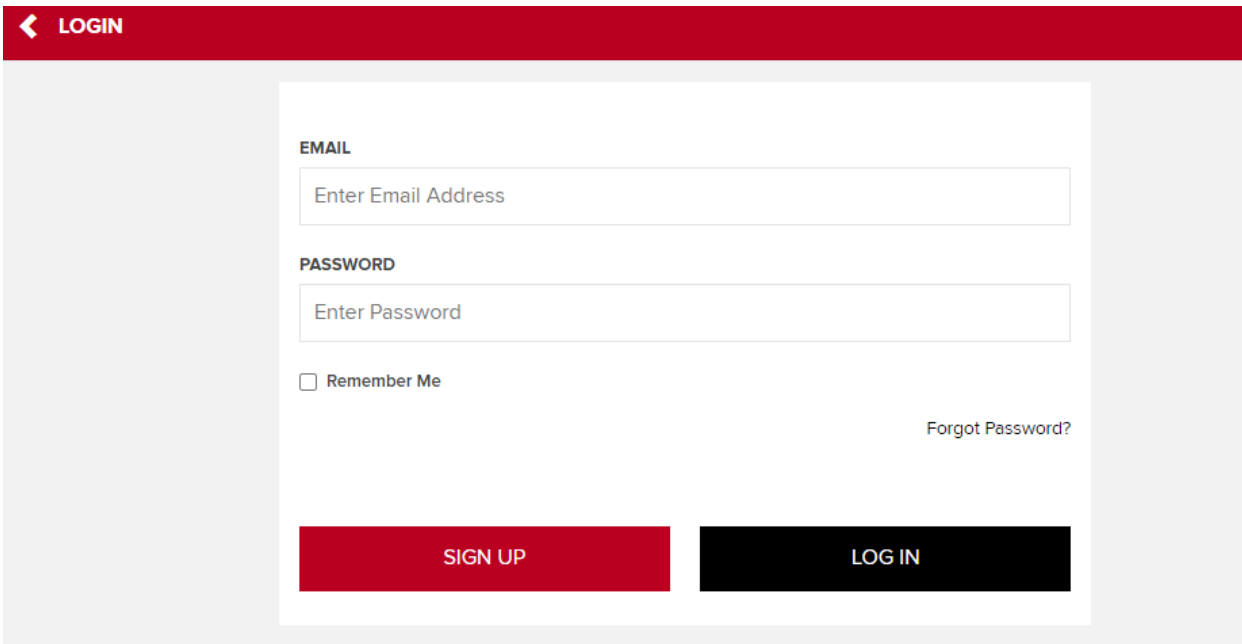
My Tickets Website - https://mpv.tickets.com/?orgid=51770&agency=THMM_MYTIXX

❖ If you have an online My Tickets account enter your Email and Password or click Forgot Password.

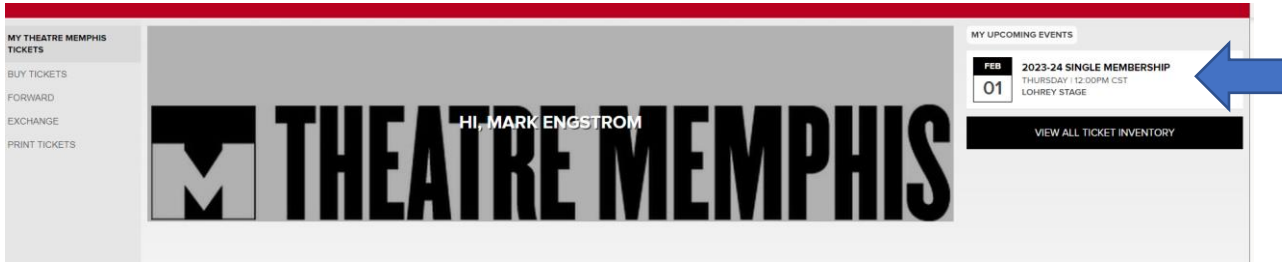
****NOTE if you do not have an account the forgot password feature WILL NOT WORK.***

❖ If you DO NOT have an online My Tickets account, click SIGN UP.

****NOTE emails between the Theatre Memphis Box Office and the Online My Tickets account NEED to match.***



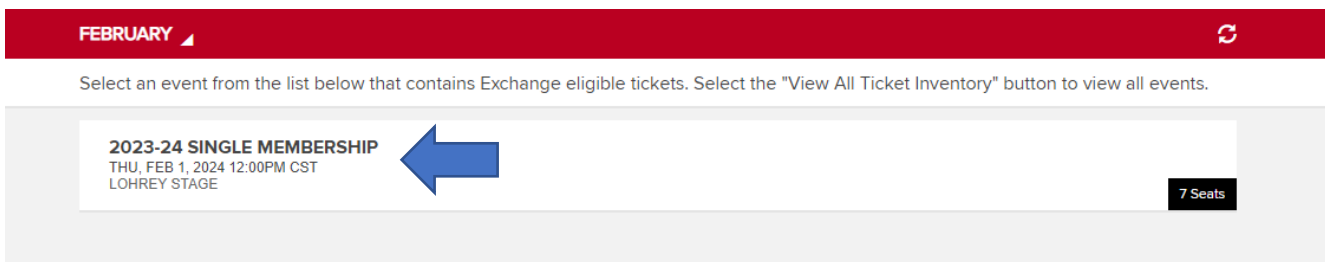
- ❖ Once logged in you should see your Membership on the Right under My Upcoming Events. If you do not, please contact the Theatre Memphis Box Office (901.682.8323).



- ❖ To reserve seats, click on the EXCHANGE tab on the left.



- ❖ Click on your Membership.



❖ Select the number of tickets you want to redeem/exchange and click CONTINUE.

← SELECT TICKETS TO EXCHANGE

2023-24 SINGLE MEMBERSHIP
THU, FEB 1, 2024 12:00PM CST
LOHREY STAGE

Only tickets in the same grouping can be selected for one exchange action.

2023-24 SINGLE MEMBERSHIP - ORDER #35280470

<input type="checkbox"/>	SECTION	TICKETS	ROW	TICKETS	SEAT	TICKETS
<input checked="" type="checkbox"/>						
<input checked="" type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						

CONTINUE

- ❖ Click **FIND ELIGIBLE EVENTS** at the bottom which will bring up a list of all Theatre Memphis shows currently available. Select the event you would like to attend.

Continue to the next step to view the events that are eligible in exchange for the tickets you've selected to return. If the event you desire is not listed, it may be due to a lack of available seating or is not an equivalent option for the tickets ...
[More Info](#)

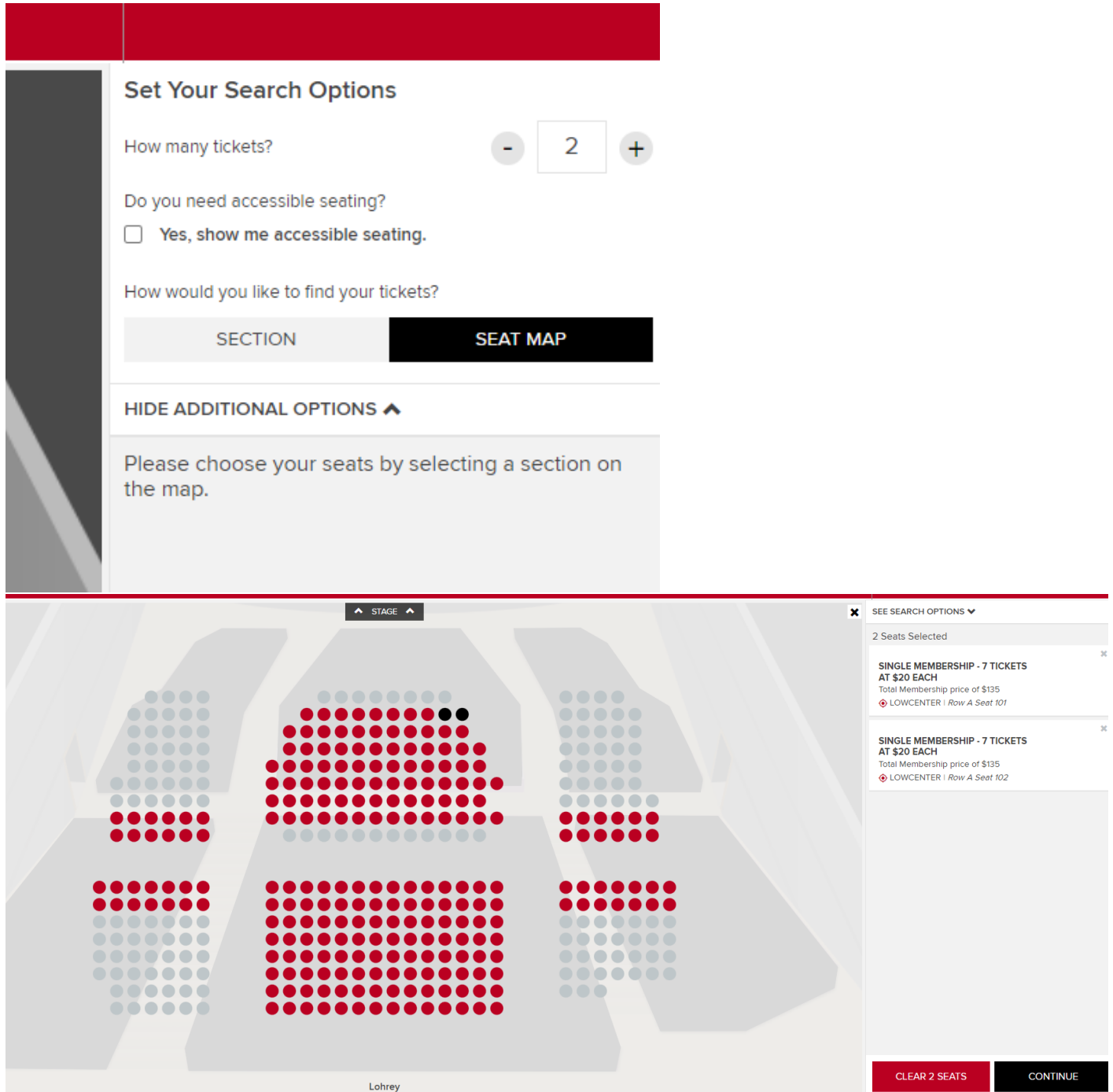
FIND ELIGIBLE EVENTS

EVENTS

28 RESULTS

- | | |
|-------------------------|--|
| AUG
18 | SISTER ACT
FRIDAY 7:30PM CDT
LOHREY STAGE |
| AUG
19 | SISTER ACT
SATURDAY 7:30PM CDT
LOHREY STAGE |
| AUG
20 | SISTER ACT
SUNDAY 2:00PM CDT
LOHREY STAGE |
| AUG
24 | SISTER ACT
THURSDAY 7:30PM CDT
LOHREY STAGE |
| AUG
25 | SISTER ACT
FRIDAY 7:30PM CDT
LOHREY STAGE |
| AUG
26 | SISTER ACT
SATURDAY 7:30PM CDT
LOHREY STAGE |

- ❖ To choose your seats for Lohrey Theatre (Reserved seating) shows, click on SEAT MAP followed by the section you would like to sit in.
- ❖ Next Stage shows are General Admission seating. You will not have the option to choose your seat at the time of reservation.
- ❖ Select the SAME number of seats you selected previously in the checkboxes and click CONTINUE.



The screenshot displays the 'Set Your Search Options' panel on the left and the 'SEAT MAP' interface on the right. The search options include:


- How many tickets? (2)
- Do you need accessible seating? Yes, show me accessible seating.
- How would you like to find your tickets? (SECTION and SEAT MAP buttons)

The SEAT MAP shows a grid of seats with two seats selected (indicated by black dots). The search results on the right show:

- 2 Seats Selected
- SINGLE MEMBERSHIP - 7 TICKETS AT \$20 EACH (Total Membership price of \$135) - LOWCENTER | Row A Seat 101
- SINGLE MEMBERSHIP - 7 TICKETS AT \$20 EACH (Total Membership price of \$135) - LOWCENTER | Row A Seat 102

Buttons at the bottom right include 'CLEAR 2 SEATS' and 'CONTINUE'.

❖ **Review your order and add a credit card for the \$1.00 Online Exchange Fee. Click PLACE ORDER to complete your order. Your tickets will be held at the Theatre Memphis Will Call.**




2023-24 SINGLE MEMBERSHIP
 THU, FEB 1, 2024 12:00PM CST
 Lohrey Stage

TICKET DETAILS

2 × SINGLE MEMBERSHIP - 7 TICKETS AT \$20 EACH AT \$0.00

Section	TICKETS
Price	-\$0.00



SISTER ACT
 FRI, AUG 18, 2023 7:30PM CDT
 Lohrey Stage

[EDIT](#)

TICKET DETAILS

2 × SINGLE MEMBERSHIP - 7 TICKETS AT \$20 EACH AT \$0.00

Section	LOWCENTER
Row	A
Seats	101, 102
Price	\$0.00

PAYMENT METHOD

[CHANGE CARD](#)

YOU HAVE NO CARDS ON FILE

[+ ADD NEW PAYMENT METHOD](#)

TOTAL AMOUNT DUE

Sale Amount:	\$0.00
Return Amount:	-\$0.00
Difference:	\$0.00
Exchange Fee:	\$2.00
Total Amount Due:	\$2.00

By selecting the Place Order button I agree to purchase the tickets selected, to accept any restrictions noted, and understand that I am responsible for any payment needed to complete the purchase. All sales are final. There are no refunds or exchanges.

PLACE ORDER

6